

2025 Legislative Council General Election
Voting at the Near Boundary Polling Stations (“NBPS”)
Frequently Asked Questions

Eligibility to Register

Q1: Can I vote at the NBPS if I am not living in the Chinese Mainland?

A1: All registered Legislative Council geographical constituency (“GC”) and functional constituency (“FC”) electors / authorized representatives are welcome to pre-register online for voting at the NBPSs on the polling day to suit their itinerary.

Q2: Who can register to vote at the NBPS?

A2: Electors from GCs and electors / authorized representatives from FCs who are on the 2025 Final Register may register to vote at the NBPS. Please be reminded that the voting at NBPS is not applicable to electors of the Election Committee constituency.

You may login to the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) to ascertain whether you are a registered elector and to check the registration details (including the GC and FC applicable to you).

Q3: Can I vote at the NBPSs without pre-registration or can I register direct at the NBPSs on the polling day?

A3: No. If you wish to vote at the NBPS, you must pre-register online before the registration deadline (6:00 p.m. on 2 December).

Registration Procedure

Q4: How do I pre-register?

A4: You may pre-register via the online registration system (website:

<https://www.reo-form.gov.hk/nbps.htm>). The registration period runs from 9:00 a.m. on 19 November 2025 to 6:00 p.m. on 2 December 2025.

Q5: Can I register by post?

A5: No. Only online registration is accepted. Registration by post or any other means is not accepted. If an elector encounters any difficulties during online registration, he/she may call the REO hotline at 2891 1001 for guidance from REO staff.

Q6: What kinds of personal particulars do I need to provide when registering?

A6: You need to provide your Chinese and English names on your Hong Kong Identity Card (“HKID”), your HKID number **and** contact telephone number which can receive SMS in the HKSAR or the Chinese Mainland. You can additionally provide your email address to receive the registration details.

For electors’ convenience, online registration system has been integrated with iAM Smart. By verifying the identity through iAM Smart, electors can save the efforts on filling in the Chinese and English names and their HKID numbers.

Q7: Can I use another person’s email address (e.g. family member or friend) to register through the online registration system?

A7: Yes, as long as the registrant is certain that he/she can receive the “notification of registration result” to be sent by the REO.

Q8: How do I know if my registration is successful?

A8: After successful registration, the online registration system will **instantly** send a notification of registration result via SMS and email (if applicable) to confirm whether the registration to vote at the NBPS is successful. Only upon receipt of the notification of registration result can an elector vote at the NBPS.

In case the contact telephone number and/or email address provided during registration is/are different from the electors' particulars maintained by the REO, the REO will also send a notification of registration result to the contact telephone number and/or email address kept in the REO's records.

Q9: What can I do if my registration is rejected / no notification of registration result is received?

A9: You may call the REO hotline at 2891 1001 or email to reoenq@reo.gov.hk.

Q10: What is the purpose of the one-time password?

A10: This is to ensure that the contact telephone number you provided is correct and able to receive SMS. After you provide your contact telephone number in the online registration system, the system will instantly send a one-time password to the contact telephone number provided. To complete the registration, you need to input the one-time password into the online registration system within five minutes.

After registration

Q11: Can I choose to vote at another NBPS or another voting time slot after successful registration?

A11: You can choose another NBPS or change your voting time slot in the “Change Registration or Resend Notification” section of the online registration system any time before 6:00 p.m. on 2 December 2025.

If the registration period has passed, you can contact the REO (Tel: 2891 1001) for appropriate arrangements.

Q12: What should I do if I wish to vote in the original polling station allocated to me after successful pre-registration?

A12: You may cancel your registration at NBPS and change back to vote at your originally allocated polling station through the online registration system in the “Change Registration or Resend Notification” section before 6:00 p.m. on 2 December 2025. After cancellation, you can check your updated polling station information in the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) after 9 a.m. on the following day.

If the registration period has passed, you can contact the REO (Tel: 2891 1001) for appropriate arrangements.

Q13: What should I do if I suspect that my personal information was used fraudulently for pre-registration?

A13: You may lodge a complaint with the REO by calling 2891 1001 or by email to reoenv@reo.gov.hk. The REO will follow up as soon as possible and where appropriate refer the case to the law enforcement agency for investigation.

Q14: After I have successfully pre-registered to vote at the NBPS and received a notification of registration result via SMS and email (if applicable), why would I still receive a poll card stating that I should vote in the polling station allocated to me near my registered address?

A14: The poll card would show information about the polling station originally allocated to you according to the Final Register. You can ignore the polling station information printed on the poll card if you have received the notification of registration result sent to you by the REO via SMS and email (if applicable).

After you have successfully registered to vote at NBPS, you can check your updated polling station information in the Online Voter Information Enquiry System (website: <https://www.voterinfo.gov.hk>) after 9 a.m. on the following day.

You may call the REO hotline at 2891 1001 or email to reoenv@reo.gov.hk if you have any enquires.

Arrangement on the polling day

Q15: How do I go to the NBPS?

A15: NBPSs will be set up in two secondary schools near the Sheung Shui MTR station (namely, H.K.T.A. Tang Hin Memorial Secondary School and TWGHs Kap Yan Directors' College), the Passenger Clearance Building of Hong Kong-Zhuhai-Macao Bridge Hong Kong Port (G/F Arrival Hall), and the Coach Hall of Hong Kong International Airport Terminal 2. For location maps and guidance routes to the NBPSs, please refer to the attachments below:

- [Sheung Shui NBPSs](#)
- [HZMB NBPS](#)
- [Airport NBPS](#)

On the polling day, shuttle bus services between Sheung Shui MTR station and both schools in Sheung Shui will be provided for electors by the REO.

For details of the shuttle bus arrangement, please visit the dedicated election website (<https://www.elections.gov.hk/legco2025/eng/nbps.html>).

Q16: What documents should I bring on the polling day?

A16: The original copy of the HKID Card.

Q17: If I have lost my HKID Card, what are the alternative documents?

A17: The specified alternative identity documents are:

- the original of a valid HKSAR Passport; or
- the original of Certificate of Exemption; or
- the original of an acknowledgement of application for the HKID card; or
- the original of the person's valid seaman's identity book; or

- the original of the person's valid document of identity for visa purposes; or
- a document evidencing a report to a police officer of the loss or destruction of the person's HKID card or the Certificate of Exemption or the acknowledgement of application for the HKID card (commonly referred to as "a memo of lost property"), together with the original of a valid passport* or similar travel document (e.g. a passport other than the HKSAR Passport or the Home Return Permit) showing his/her name and photograph.

* British National (Overseas) passport is not a valid travel document and proof of identity.

Q18: Can I vote at the NBPS outside the registered time slot?

A18: Electors who have successfully pre-registered to vote at the NBPS should try their best to vote at the time slot shown on the notification of registration result.

If your itinerary on the polling day changes and you need to vote outside the specified time slot at your designated NBPS, depending on the circumstances, the polling staff will make suitable arrangement for you to vote at another time slot.

Dedicated Website for the NBPS:

<https://www.elections.gov.hk/legco2025/eng/nbps.html>

Online Registration System for the NBPS:

<https://www.reo-form.gov.hk/nbps.htm>

If you have other enquiries regarding the arrangements for the NBPS, please contact the REO:

- Email: reoeng@reo.gov.hk

- Enquiry Hotline: 2891 1001

Service Hours of Enquiry Hotline will be extended as follows:

- 1st to 4th December, 2025 (Monday to Thursday):

8:45 a.m. – 8:00 p.m.

- 5th to 6th December, 2025 (Friday & Saturday):

8:45 a.m. – 9:00 p.m.

- 7th December, 2025 (Polling Day):

7 am – midnight