2025 Legislative Council General Election – New Polling Arrangements Frequently Asked Questions

Q1: Can electors vote at Designated Polling Stations or Outreach Polling Stations direct?

A1: The Registration and Electoral Office ("REO") will liaise with the relevant bureaux, departments and groups for the related registration arrangements. Electors who do not register through the above-mentioned registration arrangements will not be able to vote at Designated Polling Stations / Outreach Polling Stations. The electors should cast their votes within the polling hours (from 7:30 a.m. to 11:30 p.m.) at the assigned polling stations as specified on the poll cards sent by the REO.

Q2: For an elector who has registered to use a Designated Polling Station / Outreach Polling Station through the relevant bureau, department or group, can he/she also self-register to use a Near Boundary Polling Station?

A2: For an elector who has registered to use a Designated Polling Station / Outreach Polling Station through the relevant bureau, department or group, if he/she separately registers to use a Near Boundary Polling Station, he/she will only be assigned the relevant Designated Polling Station / Outreach Polling Station, regardless of the order of the two submissions.

If the said elector wishes to vote at a Near Boundary Polling Station, he/she **should not** register through the relevant bureau, department or group to use a Designated Polling Station / Outreach Polling Station, or he/she should cancel the registration application previously submitted through the relevant bureau, department or group for using a Designated Polling Station / Outreach Polling Station.

- Q3: For an elector who has registered through the relevant bureau, department or group to use a Designated Polling Station / Outreach Polling Station, what should he/she do if he/she needs to amend or cancel the registration?
- A3: The elector should contact the relevant bureau, department or group on his/her own for follow-up.
- Q4: What should an elector do if he/she suspects someone has stolen his/her personal identity for registration?
- Q4: If anyone suspects his/her personal identity has been stolen for preregistration, he/she may provide the relevant details to the REO at 2891 1001 or email to dps@reo.gov.hk for follow-up.
- Q5: An elector has registered through the relevant bureau, department or group to use a Designated Polling Station / Outreach Polling Station and received from the REO a notification of successful registration. Yet, the poll card sent by the REO does not indicate the Designated Polling Station / Outreach Polling Station successfully registered. Why?
- A5: If an elector has received from the REO a notification of successful registration at a Designated Polling Station / Outreach Polling Station, he/she should disregard the polling station information printed on the poll card. The polling station specified on the poll card is the one that was originally assigned to the elector.

The electors may check information of the updated polling station after 9 a.m. on 3 December 2025 through the "Voter Information Online Enquiries System" (website: https://www.voterinfo.gov.hk). For further enquiries, please call the REO hotline at 2891 1001 or email to reoeng@reo.gov.hk.