

**2021 Legislative Council General Election –  
Arrangement for electors to return  
from the Mainland to Hong Kong to vote**

**Frequently Asked Questions**  
(updated on 10 December 2021)

**Q1: Why do I need to pre-register?**

**A1:** The Arrangement provides facilitation in cross-boundary arrangement and exemption from the quarantine measures at the two places. To ensure that the Arrangement is implemented in an orderly manner and to minimise the risk of spreading the disease, all persons participating in the Arrangement must pre-register.

**Q2: Who can register?**

**A2:** The Arrangement is open for registration by all registered electors of the Geographical and Functional Constituencies of the 2021 Legislative Council General Election. You may login to the Online Voter Information Enquiry System (<https://www.voterinfo.gov.hk>) to ascertain whether you are a registered elector.

Please note that persons from medium or high risk areas in the Mainland, persons who have stayed or visited districts or cities (municipality as districts) of the high risk areas in the past 14 days, persons who have been confirmed with COVID-19 in the past three months are not allowed to vote at the Boundary Control Point polling stations (“BCP Polling Stations”). In addition, persons who have stayed or visited districts or cities (municipality as districts) of the medium risk areas in the past 14 days would be required to use a separate channel as instructed on site.

For the risk level of various places in the Mainland, please refer to the risk level enquiry webpage maintained by the National Health Commission:  
<http://bmfw.www.gov.cn/myqfxdjcx/allsearch.html>.

**Q3: Why electors of the Election Committee Constituency (“ECC”) are not eligible for registration?**

**A3:** The ECC will elect 40 members of the Legislative Council. The Electoral Affairs Commission has arranged for the polling to be conducted centrally at the dedicated polling station to be set up at the Hong Kong Convention and Exhibition Centre to ensure that the polling and counting processes could be conducted smoothly.

As such, polling by ECC would not be arranged at the BCP polling stations. If an elector of the ECC is now in the Mainland, they should plan their trip to return to Hong Kong in advance or return to Hong Kong via the Return2hk Scheme with a view to casting their votes on the polling day.

**Q4: Can I vote at the BCP polling stations direct without pre-registration?**

**A4:** No. If you wish to vote at the BCP polling stations, you must pre-register online before the registration deadline.

Please note that to ensure that the Arrangement is implemented in an orderly manner, pre-registration system would be adopted and quota would also be imposed. The maximum registration quota for the three BCP polling stations would be 111 000 (the respective quotas are: Heung Yuen Wai (Liantang): 33 000; Lo Wu (Luohu): 42 000; and Lok Ma Chau Spur Line (Futian): 36 000). The quota will be distributed on a first-come-first-served basis.

**Q5: How do I pre-register?**

**A5:** You may pre-register via the online registration system (website: <https://www.reo-form.gov.hk/preregistration.htm>).

**Q6: What kinds of personal particulars do I need to provide when registering?**

**A6:** To complete the registration, you would need to provide your Chinese / English name, Hong Kong Identity Card (“HKID”) number, email address, contact telephone number (including telephone number at the HKSAR or the Mainland which can receive SMS), Hong Kong and Macao Residents Entry and Exit Permit (“Home Return Permit”) number and the ordinarily residing area in the Mainland (province / municipality / autonomous region).

**Q7: If I do not have an email address, can I insert that of others (say my family members’ or my friends’) as required in the online registration system?**

**A7:** Yes, as long as the registrant is sure that he / she could receive the “notification of registration result” to be sent by the Registration and Electoral Office (“REO”). On the polling day, when departing the Mainland and entering Hong Kong, the elector should bring and present the notification (both electronic and printed version are acceptable).

**Q8: Why do I need to provide my contact telephone number if I choose to receive application result by email only?**

**A8:** If necessary, the REO may contact you via the contact telephone number.

**Q9: Why do I need to provide my Home Return Permit number or passport number in my registration?**

**A9:** The Home Return Permit number or passport number provided by you will be passed to the relevant departments in Hong Kong and the Mainland for the purposes of public health protection and immigration control.

**Q10: Where are the BCP polling stations?**

**A10:** You can choose to vote at the polling stations to be set up at Heung Yuen Wai, Lo Wu or Lok Ma Chau Spur Line boundary control points.

You will receive a notification of registration result to confirm whether you have successfully registered to vote at the specified BCP polling station. Once confirmed, you must cast the vote(s) at the chosen BCP polling station; if you arrive at any other non-chosen BCP polling stations, you will not be allowed to vote.

**Q11: Can I register by post?**

**A11:** No. As the polling day is approaching and the electors are not in Hong Kong, to ensure that the REO could process the registration swiftly, only online registration is accepted under the Arrangement.

If you have any enquiries, you may call the REO hotline at 2891 1001. The hotline will operate from 8:45 a.m. to 8 p.m. from Monday to Friday. Staff of the REO will provide appropriate guidance.

**Q12: Is there any deadline for pre-registration?**

**A12:** Yes. If you want to vote at the BCP polling stations, you must submit your application by **6:00 p.m. of 8 December 2021**. Late registration will not be accepted. Please note that there is a quota for the Arrangement and quota will be allocated on a first-come-first-served basis.

**Q13: How can I receive notification / confirmation?**

**A13:** After you have successfully filled in all the required information, an acknowledge receipt message with a reference number would be shown on the screen and sent to you via email

and / or SMS. The REO will issue a notification of registration result to the elector via SMS and / or email within three days to confirm whether they have successfully registered to vote at the specified BCP polling station. An elector could only vote at the BCP polling station under the Arrangement if he / she has received a notification of registration confirming the successful registration. If you have not received the result within three days, please call the REO hotline at 2891 1001 or email to [reoenq@reo.gov.hk](mailto:reoenq@reo.gov.hk).

**Q14: What can I do if my registration is rejected?**

**A14:** The reason of rejection is stated in the registration result sent to you via email or SMS. If you have any questions regarding the outcome of your registration, you may call the REO hotline at 2891 1001 or email to [reoenq@reo.gov.hk](mailto:reoenq@reo.gov.hk).

**Q15: If I have successfully registered, what other matters should I pay attention to?**

**A15:** After submitting the application for registration, electors will be assigned a reference number. The REO will issue a notification of registration result to the elector via SMS and / or email within three days to confirm whether they have successfully registered to vote at the specified BCP polling station. **Please note that an elector could only vote at the BCP polling station under the Arrangement if he / she has received a notification of registration confirming the successful registration.**

After receiving the confirmation that the registration is successful, electors should take a COVID-19 nucleic acid test in one of the medical testing institutions recognised by the National Health Commission 48 hours before entering Hong Kong on the polling day (see the list at: <http://bmfw.www.gov.cn/hsjcjgcx/index.html>). Electors will be asked to present the proof (either written or electronic are acceptable) of a valid negative nucleic acid test result when

departing the Mainland and entering Hong Kong. In addition, electors would also need to present a Mainland “Green Health Code”.

**Q16: Can I change the designated polling station after submitting the pre-registration?**

**A16:** If you would like to change the opted polling station after submitting the pre-registration, you may submit a fresh application to supersede your previous application by **6:00 p.m. of 8 December 2021**. Late registration will not be accepted.

**Q17: What should I do if I return to Hong Kong after making a successful pre-registration?**

**A17:** You may change back to vote at your original polling station in Hong Kong through the online application system (by selecting “original Hong Kong station” under “Designated Polling Station”) **by 6:00 p.m. of 8 December 2021**. Late registration will not be accepted. The REO will issue poll card to your Hong Kong address before the polling day. You may also check the polling station assigned to you through the “Online Voter Information Enquiry System”.

**Q18: What documents should I bring on the polling day?**

**A18:** On the polling day, when departing the Mainland and entering Hong Kong, electors who have registered for the Arrangement would need to bring and present the following documents:

- (a) the Home Return Permit or other travel document used by the elector to enter and leave the Mainland;
- (b) the “notification of registration result” issued by the REO via SMS or email (both electronic or printed version are acceptable);
- (c) a valid negative nucleic acid test result issued within 48 hours by the aforementioned recognised institutions;

- (d) Mainland “Green Health Code”; and
  - (e) HKID or other recognised proof of identity.
- Other recognised proof of identity include:
- (a) a document issued by the Commissioner (within the meaning of section 1A(1) of the Registration of Persons Ordinance (Cap. 177)) (Commissioner of Registration) to the person certifying that the person is exempt, under regulation 25 of the Registration of Persons Regulations (Cap. 177A), from being required to register under that Ordinance;
  - (b) a document issued by the Commissioner of Registration acknowledging that the person has applied—
    - (i) to be registered under the Registration of Persons Ordinance (Cap. 177); or
    - (ii) for a new identity card under regulation 13 or 14 of the Registration of Persons Regulations (Cap. 177A);
  - (c) a valid Hong Kong Special Administrative Region Passport issued to the person under the Hong Kong Special Administrative Region Passports Ordinance (Cap. 539);
  - (d) a valid identity book for a seaman issued to the person under regulation 3 of the Immigration Regulations (Cap. 115A);
  - (e) a valid document of identity issued to the person under regulation 3 of the Immigration Regulations (Cap. 115A);
  - (f) both—
    - (i) a document evidencing a report to a police officer of the loss or destruction of the Hong Kong Identity Cards or the document referred to in paragraph (a) or (b); and
    - (ii) a valid passport or similar travel document (not being one referred to in another paragraph in this subsection) issued to the person showing the person’s name and photograph.

**Q19: If I have successfully pre-registered but have lost my HKID, could I still vote at the BCP polling stations?**

**A19:** After officers from the Immigration Department have verified the identity of the elector as a Hong Kong resident and completed the immigration clearance, Hong Kong police will prepare the report of loss of HKID at the boundary control points. The elector should present that report of loss of HKID together with a valid passport or similar travel document at the ballot paper issuing desk inside the BCP polling station to obtain ballot paper(s).

**Q20: If I cast my vote at the BCP polling stations, will I be subject to compulsory quarantine when I return to the Mainland?**

**A20:** Based on the agreement between the HKSAR Government and the Mainland authorities, a Hong Kong resident may be exempted from the centralized quarantine or medical surveillance requirement of the Mainland if they return to the Mainland immediately after casting their votes at BCP polling stations and comply with the relevant health protection requirement. Please note that the Arrangement is **not applicable** to the quarantine requirement of Macao.

**Q21: If I cast my vote at the BCP polling station, will my Mainland Health Code turn yellow / red when returning to the Mainland?**

**A21:** No. However, please ensure that you provided a phone number that is tied to the Mainland health code / telecommunication data based travel itinerary card during your previous registration; if not, please update your registered phone number via <https://www.reo-form.gov.hk/CPRSUpdate/> **before 6:00 p.m. of 12 December 2021.**



**Q22:** If an elector has special needs to be accompanied by a caretaker but the caretaker is not an elector (e.g. under 18 or is not a Hong Kong resident), can the caretaker apply to enter the polling station?

**A22:** To minimise the risk of spreading the disease, the Arrangement would only allow electors to vote at the BCP polling stations. If electors require special assistance to enter the polling stations, polling staff will provide appropriate assistance as far as practicable.

**Q23:** Some groups are offering free transport services for electors to go to the BCP polling stations, can I take those vehicles?

**A23:** The Elections (Corrupt and Illegal Conduct) Ordinance (Cap. 554) (“ECICO”) does not forbid such behaviors if the free service is not provided by a candidate or his / her supporter(s) and the purpose of the service is only to provide convenience to the electors without obstructing or preventing a candidate from getting elected.

However, according to section 11 of the ECICO, a person may not offers an advantage to another person as an inducement to vote at the election for a particular candidate. If an elector accepts an advantage as an inducement or reward to vote or not vote for a particular candidate at the election without reasonable excuse, he / she may also be in breach of section 11 of the ECICO and is liable to imprisonment for 7 years and a fine of \$500,000.

**Q24:** What should I do if I suspect that my personal information was used fraudulently to pre-register?

**A24:** You may lodge a complaint with the REO by calling 2891 1001 or by email to [reoengq@reo.gov.hk](mailto:reoengq@reo.gov.hk). The Office will follow up promptly and refer the case to the law enforcement agency for investigation as appropriate.

**Q25: How will the REO safeguard my personal data against any abuse?**

**A25:** All information provided via the online application system will only be used for the pre-registration for voting at BCP polling stations in the 2021 Legislative Council General Election and election-related purposes, and for the purposes of immigration control and the protection of public health on the polling day. The REO has strict control on the use and handling of personal data and adopted every possible means to ensure that the use of your relevant data complies with the relevant requirements of the Personal Data (Privacy) Ordinance (Cap. 486). Please note that relevant information will be passed to the relevant departments in Hong Kong and the Mainland for the purposes of public health protection and immigration control.

**Q26: If I still have more questions on the pre-registration, what can I do?**

**A26:** You are welcome to call the REO hotline at 2891 1001 or email to [reoenq@reo.gov.hk](mailto:reoenq@reo.gov.hk) for enquiries. The hotline will operate from 8:45 a.m. to 8 p.m. from Monday to Friday, and from 9 a.m. to 6 p.m. on Saturday and Sunday.

**ENDS**